

InSpace

GENERAL TERMS AND CONDITIONS – IN SPACE B.V.

Version: March 2026

Article 1 – Definitions

1. InSpace: In Space B.V., established in Eindhoven and registered in the Trade Register of the Chamber of Commerce under number: 96420197.
2. Client: the client acting in the course of a profession or business who has entered into an Agreement with InSpace.
3. Agreement: the agreement between InSpace and the Client pursuant to which InSpace undertakes towards the Client to perform Services on the basis of a best-efforts obligation, consisting of: (i) an initial reporting phase for which the Client may owe a one-time start-up fee; and (ii) subsequent SEO/GEO services on a subscription basis as further described in the Agreement.
4. Services: (i) analysing the Client's website (technical scan) on the basis of which a report is prepared; and (ii) performing optimisation activities (Search Engine Optimization). In performing the (SEO/GEO) Services, InSpace may make use of artificial intelligence (AI) systems.

Article 2 – Offers

1. Unless expressly agreed otherwise in writing, all offers and other statements made by InSpace, in whatever form, are entirely non-binding. InSpace reserves the right to withdraw an offer until the moment it is accepted by the Client. An offer is valid for the period explicitly stated therein. If no validity period is specified in the offer, the offer shall be deemed valid for a maximum of 30 days from the date of the offer.
2. Offers are based on the situation, technologies and circumstances as they exist at the time the offer is issued. If these underlying assumptions change, InSpace reserves the right to amend the offer or to classify additional activities as additional work.
3. All information provided with an offer, such as images and descriptions, is for informational purposes only and has been stated as accurately as possible. Obvious mistakes or clerical errors in the offer are not binding on InSpace.
4. The Client guarantees the accuracy and completeness of the information provided by or on its behalf to InSpace on which InSpace has based its offer.

Article 3 – Formation of the Agreement

1. The Agreement is concluded after the Client has accepted or confirmed an offer in writing, or when InSpace has commenced the performance of the Services. If the Client's acceptance deviates from the offer, this shall be regarded as a new offer by the Client. Such new offer must be accepted by InSpace in writing.
2. Any additional agreements made later, changes to the offer or commitments made by InSpace shall only be binding if confirmed by InSpace in writing. As a result, the originally agreed delivery time may lapse, at the discretion of InSpace.
3. These general terms and conditions apply to all agreements. In the event of a conflict between the Agreement and these general terms and conditions, the provisions of the Agreement shall prevail, unless expressly agreed otherwise.

Article 4 – Report for the Purpose of the Services

1. After the Agreement has been concluded, InSpace will prepare a report in which InSpace advises which technical, content-related and/or structural adjustments to the Client's website and/or systems are useful for the performance of the Services, as well as which recommended adjustments are to be carried out by InSpace and which by the Client.
2. Reuse, disclosure, distribution or modification of the report prepared by InSpace is in principle expressly prohibited, unless prior written permission has been granted by InSpace. The report may only be viewed and used by the Client and by third parties insofar as necessary for the implementation of the recommendations included in the report, and solely for the purpose for which the report was provided under the Agreement. Any use outside this context, including copying, publishing or sharing with third parties, is not permitted without the express written approval of InSpace.
3. The Client shall ensure that the adjustments included in the report that must be carried out by or on its behalf have been implemented by the start date of the subscription.
4. If the Client does not implement the recommendations included in the report, or does not do so in a timely or complete manner, this shall not affect the commencement of the subscription. InSpace will only carry out those adjustments that it has expressly confirmed in writing that it will perform. The Client cannot derive any right from the report or the recommendations contained therein to the execution of other work or adjustments by InSpace. If the Client does not provide InSpace with the opportunity to carry out the adjustments confirmed in writing by InSpace, this shall be entirely at the Client's expense and risk. The subscription shall commence unconditionally on the start date determined in accordance with these general terms and conditions, and the agreed subscription fees shall remain fully and unconditionally payable, regardless of the extent to which recommendations have been implemented by the Client or adjustments have been carried out by InSpace.
5. If and insofar as the Client does not implement the recommendations included in the report, or does not do so in a timely or complete manner, or does not provide InSpace with the necessary access to the Client's website or other systems, InSpace shall be entitled to suspend the Services or to adjust them at its own discretion. The consequences of not being able to perform the Services (in full) due to such circumstances shall be borne by the Client and shall not constitute a breach by InSpace, nor shall they give rise to suspension of any payment obligation or termination of the Agreement by the Client.
6. InSpace shall exercise the greatest possible care when carrying out adjustments to the website. InSpace shall not be liable for temporary or permanent downtime of the website, malfunctions, data loss, reduced accessibility, incompatibility with existing systems, plugins or software. The Client remains at all times responsible for making current backups of the website and associated data.

Article 5 – Client Obligations

1. In order to enable the proper performance of the Agreement, the Client shall at all times timely provide all (technical) data, specifications, designs, information and explanations reasonably requested by InSpace. The Client is responsible for such information and guarantees its lawfulness, accuracy and completeness.
2. The Client shall at all times provide all cooperation reasonably requested by InSpace in order to obtain access to systems, accounts and websites for the purpose of preparing the report and implementing the necessary adjustments.
3. Insofar as the Client makes equipment, items, goods and/or other resources available to InSpace in connection with the performance of the subscription, the Client guarantees the accuracy and completeness of such resources and their timely provision to InSpace. InSpace shall keep the aforementioned resources with the care of a good custodian. InSpace shall not be liable for damage to, loss of or destruction of the provided resources, except in cases of intent and/or wilful recklessness on the part of InSpace.

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4. InSpace shall be entitled to suspend its obligations under the Agreement until the Client has fulfilled its obligations. If, after written notice of default, the Client still fails to fully comply with its obligations, InSpace shall be entitled to terminate the Agreement. In such case, the Client shall be liable towards InSpace for all damages and/or costs resulting from the failure to comply, the late compliance and/or incomplete compliance with its obligations.
5. If certain activities must be carried out at the Client's location, the Client shall ensure, in a timely manner and free of charge, that the necessary facilities and access to the location are available.
6. The Client guarantees that the information and content on its website, as well as all other materials provided by it, do not contain misleading, harmful, unlawful or otherwise non-compliant content that violates applicable laws and regulations.
7. If during the term of the Agreement the Client makes changes to the website, the Content Management System (CMS), the hosting environment, the domain structure, the technical infrastructure or other relevant digital systems that may affect the execution or effectiveness of the Services, the Client must notify InSpace thereof in writing in advance.

Article 6 – Commencement and Duration of the Subscription

1. The subscription shall commence after completion of the initial start-up phase, including the preparation and delivery of the report, unless otherwise agreed in writing by the parties. If the start-up phase for any reason has not been completed within two (2) months after the conclusion of the Agreement, the subscription shall automatically commence no later than two (2) months after the date on which the Agreement was concluded. Any delay in the start-up phase caused by the Client's failure to provide information, access or cooperation in a timely or complete manner shall not affect the commencement of the subscription.
2. The subscription is entered into for an initial term of twelve (12) months, unless otherwise agreed in writing.
3. After the initial term, the Agreement shall be automatically renewed for successive periods of twelve (12) months.
4. After the initial term, either party may terminate the Agreement in writing subject to a notice period of three (3) months prior to the end of the current contractual period.
5. If during the term of the subscription a substantial change occurs in the Client's website, CMS, technical infrastructure or other systems, InSpace shall be entitled to carry out a new technical analysis (re-scan) and to charge a (new) start-up fee or additional compensation for such work.

Article 7 – Prices

1. For the performance of the Services, the Client shall owe the following costs:
 - a. a possible one-time start-up fee;
 - b. a fixed periodic subscription fee for the subscription services described in the quotation;
 - c. any one-off activities, but only if separately specified in the quotation.
2. Unless expressly agreed otherwise in writing, all prices are based on the prices and rates applied by InSpace at the time the offer was made or the Agreement was concluded, excluding VAT and other taxes, levies and government charges.
3. All activities falling outside the subscription ("one-off activities") shall be listed separately in the quotation. The Client is obliged to pay the compensation specified in the quotation for these one-off activities in accordance with the agreed payment terms.
4. InSpace shall be entitled to modify the agreed (contractual) prices upon renewal of the subscription.
5. Regardless of whether price increases were foreseeable at the time of the offer and/or the conclusion of the Agreement, InSpace shall at all times be entitled to implement price changes resulting from changes in VAT rates or other tax rates.

Article 8 – Payment

1. Unless expressly agreed otherwise in writing, payment of fixed periodic subscription fees shall be made in advance by direct debit. For this purpose, the Client shall grant InSpace authorisation to debit the specified IBAN account number. Any changes to the IBAN account number must be communicated to InSpace by the Client in writing as soon as possible.
2. Subscription fees shall be debited on the calendar day on which the subscription commenced. If a particular month does not contain that calendar day, the debit shall take place on the last calendar day of that month.
3. If direct debit does not apply, invoices shall be issued monthly in advance. Payment must be made within 14 days after the invoice date, unless expressly agreed otherwise in writing.
4. The start-up fee, additional work and/or costs, including one-off activities, shall be subject to a payment term of 14 days after the invoice date, unless agreed otherwise in writing.
5. If, for whatever reason, the amount due cannot be collected, or if payment is not made within the specified term, the Client shall owe contractual default interest of 1% per month, whereby part of a month shall be considered a full month, calculated over the gross invoice amount. In addition, in the event of non-payment or late payment, the Client shall owe extrajudicial collection costs. Such extrajudicial costs shall amount to 15% of the principal amount due, with a minimum of €350, without prejudice to the right of InSpace to charge the Client for the actual costs incurred if these exceed the calculated amount of extrajudicial costs, and without prejudice to all other statutory and contractual rights of InSpace.
6. Payments made by the Client shall always first be applied to all due interest and costs and subsequently to the outstanding invoices that have been due for the longest period, even if the Client states that the payment relates to another invoice.
7. At all times, regardless of the agreed payment conditions, InSpace may require the Client to make an advance payment or provide security for its obligations arising from the Agreement, failing which InSpace shall be entitled to suspend the provision of Services or terminate the Agreement, without prejudice to InSpace's right to compensation for all damages and/or its other statutory and contractual rights.
8. If the Client is in default with the payment of any invoice, InSpace shall be entitled to transfer its claim(s) for collection to a third party, including a collection agency or bailiff, or to assign its claim(s) in whole or in part to a third party. All costs associated therewith shall be fully borne by the Client.
9. Non-payment by the Client shall not affect the duration of the subscription. The agreed subscription fees shall remain fully payable during the period of non-payment, even if InSpace suspends the performance of the Services. Suspension of the Services due to non-payment shall never result in suspension of the payment obligation or an extension of the contract term.

Article 9 – Performance of the Services

1. Within the framework of the Agreement, InSpace shall provide content and, where technically possible, place such content directly on the Client's website. For direct placement, the Client must have a website with a Content Management System (CMS) that is compatible with the software and systems used by InSpace. If direct integration and placement of content is not possible due to a technically incompatible

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CMS, InSpace shall provide the content via an online archive. This online archive will offer the content in various formats, after which the Client must place the content on its website itself.

2. InSpace shall make its best efforts to perform the Services with due care and in accordance with the agreements and procedures agreed between the parties. The Services shall be performed by InSpace on the basis of a best-efforts obligation unless expressly agreed otherwise in writing. InSpace never guarantees specific results, nor commercial consequences or outcomes. No rights may be derived from any prior estimates provided.
3. The Client acknowledges that it is solely responsible for the review, validation, use and application of the content placed or provided by InSpace. InSpace does not guarantee that the content placed or provided by it is factually correct, current, complete or suitable for a specific purpose. InSpace shall not be liable for any damage arising from reliance on or use of content placed or provided by InSpace.
4. InSpace is entitled to have the Services performed in whole or in part by third parties or artificial intelligence (AI) systems. The Client acknowledges that AI-generated output may be statistical and probabilistic in nature and may contain inaccuracies, incompleteness or interpretative errors. InSpace does not guarantee that AI-generated output is factually correct, current, complete or suitable for a specific purpose. The Client remains responsible at all times for the review, validation, use and application of such output. InSpace shall not be liable for any damage arising from reliance on or use of AI-generated output.
5. In the performance of the Services, InSpace is entitled to use software, materials, software applications, products or other resources from third parties. InSpace shall never be liable for the consequences of termination of support, production and/or supply of such resources by third parties. InSpace shall make reasonable efforts to inform the Client of such termination as soon as possible.
6. The Services of InSpace are solely aimed at optimising content for discoverability within AI systems, related generative search and information systems, and traditional search engines. The Services expressly do not include:
 - any guarantee of placement, visibility, ranking or listing within specific AI systems or platforms;
 - any guarantee that content will be included, cited or used by AI systems;
 - any guarantee of commercial, strategic or financial results;
 - monitoring, enforcement or correction of output from AI systems after publication;
 - legal review of content, including but not limited to review for compliance with intellectual property rights, consumer protection law, advertising law or sector-specific regulations.
7. The Client acknowledges that AI systems, search platforms and generative models to which the Services are (partly) directed are owned by third parties and independently determine their functionality, algorithms, datasets, accessibility and output. InSpace is merely a user of such systems and not a provider thereof.
8. InSpace has no influence over:
 - changes in algorithms, data or output mechanisms of search engines and/or AI systems;
 - changes in search intent and user behaviour;
 - the manner in which content is interpreted, summarised, displayed or omitted;
 - technical issues relating to the Client's website;
 - competitive activities;
 - actions of third parties.
9. Changes in AI systems, search platforms, generative models or their applicable regulations may result in previously achieved visibility, output or effects being partially or entirely lost. This shall not constitute a breach by InSpace.
10. InSpace shall not be obliged to perform Services for the Client if the Client's activities, directly or indirectly, may lead to the misleading of users of generative AI systems.

Article 10 – Amendment of the Agreement and Additional Work

1. The schedule and agreed fees in the Agreement may be affected if the Agreement is expanded and/or amended during its term. If, at the request of or with the prior consent of the Client, InSpace performs activities or other services that fall outside the scope of the Agreement, such activities or services shall be compensated by the Client according to the agreed rates, or in the absence thereof, according to the standard rates applied by InSpace. In such case, InSpace shall no longer be bound by any agreed delivery date or deadline. InSpace shall inform the Client in writing of the financial consequences of any expansion or amendment of the Agreement and of any consequences for timelines, agreements and procedures under the Agreement.

Article 11 – Intellectual Property Rights

1. All intellectual property rights, including copyrights, database rights, design rights and other intellectual or industrial property rights, relating to generic methods, workflows, algorithms, AI models, prompts, templates, tools, software and other know-how used or developed by InSpace in the performance of the Agreement shall remain fully and exclusively vested in InSpace.
2. All intellectual property rights relating to specific content, analyses, reports, optimisations and other output developed exclusively for the Client shall become the property of the Client after full payment of all amounts due (including start-up fees, subscription fees and any one-off activities).
3. InSpace retains a non-exclusive, non-transferable and non-sublicensable right to use the Client's specific content solely for its own marketing, reference, demonstration or internal purposes, without limiting the Client's right to use the content for its original purpose.
4. The Client guarantees that all content, data, materials and instructions provided by or on its behalf do not infringe upon the rights of third parties, including intellectual property rights. The Client shall indemnify and hold InSpace harmless, both in and out of court, against all claims from third parties arising from the use of such materials provided by the Client.
5. If third parties assert claims relating to an (alleged) infringement of intellectual property rights in connection with the performance of the Agreement, InSpace shall be entitled to suspend the performance of the Agreement until it has been irrevocably established in legal proceedings that no infringement has occurred. If it is established that an infringement has occurred, InSpace shall be entitled to terminate the Agreement without judicial intervention and without being liable for any damages.
6. Insofar as artificial intelligence (AI) systems are used in the performance of the Services, the Client acknowledges that the generated output is statistical and probabilistic in nature. InSpace provides no guarantee that AI-generated output is free from infringement of third-party intellectual property rights. The Client is responsible for the use, publication and further distribution of such output and shall indemnify InSpace against third-party claims in this regard.
7. InSpace shall be entitled to use the Client's name, trade name, brand image and logo for its own marketing, reference and communication purposes.
8. InSpace shall never be obliged to perform data conversion, migration or transfer of data, content or settings, unless expressly agreed otherwise in writing.

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9. The Client acknowledges and accepts that AI models used by InSpace may use data provided by the Client for training purposes, analyses, scraping or other automated processing.
10. InSpace shall never be required to disclose or share underlying methods, workflows, prompts, scripts, algorithms or data sources used for the performance of its Services.

Article 12 – Timeframes

1. Any (interim) delivery periods and/or completion dates agreed for InSpace shall always be regarded as target timeframes, shall not be binding upon InSpace and shall always be indicative in nature. They do not constitute a guarantee of results.
2. If it becomes apparent that a deadline will be exceeded, the parties shall consult with each other to discuss the consequences of such delay.
3. If the parties have agreed that the performance of the agreed work will take place in phases, InSpace shall be entitled to postpone the commencement of the work of the next phase until the Client has approved in writing the results of the preceding phase.
4. If no starting time for the Services has been agreed, InSpace shall be entitled to determine the starting time at its own discretion.

Article 13 – Force Majeure

1. Force majeure within the meaning of these general terms and conditions shall, in addition to what is understood under statutory law and case law, include all external causes, whether direct or indirect, foreseeable or unforeseeable, as a result of which InSpace is unable to fulfil its obligations under the Agreement. Force majeure shall in any event include: epidemics, pandemics, natural disasters, fire, transport strikes, energy and internet outages, labour strikes, illness of staff, government measures including changes in laws and regulations, import and export bans, quotas, operational disruptions at InSpace and/or its suppliers, as well as breach of contract by its suppliers as a result of which InSpace can no longer fulfil its obligations towards the Client.
2. If the force majeure situation is of a temporary nature, meaning shorter than two months, InSpace shall be entitled to suspend the performance of the Agreement until the force majeure situation has ceased.
3. If the force majeure situation is of a permanent nature or lasts longer than two months, InSpace shall be entitled to terminate the Agreement.
4. InSpace shall also be entitled to invoke force majeure if the force majeure situation arises after the Services should have been delivered by InSpace.
5. If, at the time the force majeure situation arises, InSpace has already partially fulfilled its obligations or can only partially fulfil its obligations, it shall be entitled to invoice the work already performed or the performable part thereof separately in accordance with Article 8, and the Client shall be obliged to pay such invoice amounts as if they concerned a separate agreement.
6. In the event of force majeure, the Client shall not be entitled to claim compensation from InSpace for any damages suffered.

Article 14 – Complaints

1. Any complaint regarding the Services performed and the work resulting therefrom must be submitted in writing to InSpace within ten (10) days after the Services have been performed or the work has been delivered, or within ten (10) days after discovery of the defect if the Client demonstrates that it could not reasonably have discovered the defect earlier. The complaint must state the nature and grounds of the complaint.
2. Any complaint regarding an invoice received must be submitted in writing to InSpace within seven (7) days after the invoice date, stating the nature and grounds of the complaint.
3. A complaint shall not suspend the Client's payment obligation.
4. If a complaint is not submitted in a timely manner, all rights of the Client in connection with the complaint shall lapse.

Article 15 – Termination and Interim Cancellation

1. If the Client fails to comply, properly or timely, with any obligation arising from this or any other agreement concluded with InSpace, InSpace shall be entitled to suspend the performance of the Agreement or – after proper notice of default – to terminate the Agreement in whole or in part, without being liable for any damages and without prejudice to any other rights to which InSpace may be entitled.
2. In the event of termination of the Agreement, any performances already rendered and the related payment obligations shall remain fully due and shall not be reversed. Upon termination of the Agreement, the Client shall remain fully liable for the total amount of subscription fees for the remaining term of the Agreement.
3. InSpace shall be entitled to terminate the Agreement(s) with the Client immediately and without judicial intervention and without the requirement of a further notice of default in the following cases:
 - a. if bankruptcy or (provisional) suspension of payment of the Client has been requested or declared;
 - b. if the Client transfers (control of) its business in whole or in part, liquidates, dissolves or ceases its business;
 - c. if all or part of the Client's assets are subject to seizure or attachment;
 - d. if the Client publishes information or content on its website, social media channels or other communication channels that is unlawful, misleading, harmful, discriminatory or otherwise in violation of applicable laws and regulations;
 - e. if the Client performs actions or gives instructions as a result of which the Services may be used for illegal, misleading or otherwise harmful purposes.
4. The Client is obliged to inform InSpace without delay of the circumstances referred to in paragraph 3 of this Article.
5. InSpace shall never be liable for damages and/or consequences resulting from or related to termination or cancellation of the Agreement.
6. In the event of termination or cancellation of the Agreement, all payment obligations, including subscription fees for the remaining term, shall remain fully due and payable, without prejudice to InSpace's right to full compensation and any other rights available to it.

Article 16 – Liability

1. All Agreements are performed by InSpace on the basis of a best-efforts obligation. InSpace can never be held liable for results that are not achieved.
2. The Client is solely responsible for compliance with applicable laws and regulations regarding the use of AI-generated or AI-optimised content, including but not limited to advertising laws, sector-specific regulations and (future) AI regulations. InSpace shall not be liable for consequences arising from non-compliance with such regulations.
3. InSpace shall never be liable towards the Client for indirect or consequential damages that may arise for the Client, its employees, its customers and/or any third parties.
4. InSpace shall never be liable for damages resulting from:
 - partial loss of data from the website or loss of the entire website;

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- damages of any nature caused by InSpace relying on incorrect and/or incomplete information provided by or on behalf of the Client;
 - loss of data;
 - failure by the Client to comply with its obligations;
 - data breaches;
 - reputational damage to the Client resulting from AI associating the brand with inappropriate or incorrect content.
5. The liability of InSpace shall at all times be limited to the amount paid out under its liability insurance, increased by the deductible, and in the absence thereof limited to a maximum of the amount paid by the Client in the six (6) months preceding the event causing the damage.
 6. Any legal claim by the Client against InSpace arising from a breach (whether attributable or not) or tort on the part of InSpace, or on any other legal ground whatsoever, shall lapse twelve (12) months after the Client first submitted a complaint to InSpace regarding the matter.
 7. The Client shall indemnify and hold InSpace harmless against all claims from third parties, including regulators, arising from or related to the business activities, products, services or communications of the Client.

Article 17 – Confidentiality

1. The Client shall ensure that all information received from InSpace that it knows or reasonably should know to be of a confidential nature remains confidential. This obligation shall not apply insofar as disclosure of such information to a third party is necessary pursuant to a court ruling, a statutory provision, a legally binding order from a governmental authority, or for the proper performance of the Agreement.
2. The Client acknowledges and accepts that when InSpace uses AI systems, including AI-generated output, there is a risk that confidential or sensitive information may be processed, stored or reused within such systems. InSpace shall take reasonable measures to safeguard confidentiality, but cannot guarantee that AI systems will fully prevent information (including confidential information of the Client) from being used outside the intended context. The Client remains responsible for assessing the nature of the data shared and for limiting confidential information in the input provided to AI systems.

Article 18 – GDPR

1. Insofar as InSpace processes personal data in the performance of the Agreement, the Client shall act as the data controller and InSpace as the data processor within the meaning of the General Data Protection Regulation (GDPR), unless expressly agreed otherwise.
2. In such case, the parties shall enter into a separate data processing agreement.
3. InSpace shall implement appropriate technical and organisational measures to protect personal data.
4. InSpace shall not be responsible for personal data that is unlawfully provided by the Client.

Article 19 – Miscellaneous

1. The Client is expressly excluded from invoking any right of suspension and/or set-off. InSpace shall be entitled to suspend the fulfilment of its obligations towards the Client for as long as the Client has not fulfilled all its obligations arising from any legal relationship with InSpace. Such suspension shall remain in effect until the Client has fully complied with its obligations towards InSpace.
2. If any provision of these general terms and conditions is declared null and void, the remaining provisions shall remain fully in force. In such case, the parties shall agree on a replacement provision that most closely reflects the original intention of the parties.
3. InSpace shall be entitled to amend these general terms and conditions unilaterally. In such case, InSpace shall inform the Client of the amendments in a timely manner. At least thirty (30) days shall pass between such notification and the entry into force of the amended terms. If the amendment results in the Client being required to perform an obligation that materially deviates from the original obligation, the Client shall be entitled to terminate the Agreement up to the day on which the amended terms enter into force, effective as of the date the amended terms take effect, unless InSpace elects to perform the Agreement under the original terms.
4. If InSpace transfers its rights and obligations under the Agreement to a third party, InSpace shall notify the Client in a timely manner. The Client hereby grants its prior consent to such transfer and undertakes to provide all cooperation necessary for such transfer.
5. InSpace shall be entitled, both during and after the term of the Agreement, to perform similar Services for other clients, including clients active in the same industry, market, sector or geographical region as the Client.

Article 20 – Disputes and Governing Law

1. All offers, Agreements and their execution shall be governed exclusively by Dutch law. The applicability of the United Nations Convention on Contracts for the International Sale of Goods (CISG) is expressly excluded.
2. All disputes, including those considered as such by only one of the parties, arising from or related to any advice, offers and/or Agreement to which these terms apply, or the terms themselves and their interpretation or performance, whether factual or legal in nature, shall be submitted to the competent court in the district of Oost-Brabant, the Netherlands.

Article 21 – General Terms and Conditions

1. These general terms and conditions may be available in multiple languages.
2. In the event of any discrepancy, inconsistency or difference in interpretation between the Dutch version and any translation, the Dutch version shall always prevail.
3. The Client acknowledges that in case of doubt regarding the content or scope of these general terms and conditions, the Dutch text shall be binding.
4. Translations of these general terms and conditions are provided for informational purposes only and do not create any rights or obligations for InSpace or the Client.